

Bringing value to our communities

200 YEARS OF SERVICE. **GROWTH AND INNOVATION**

Founded:

1816

Employees:

3200

Gas customers:

670,000+

Electric customers

1.28M+

BGE: The Largest Gas and Electric Provider in Maryland

Since 1816, BGE has brought excellent service to central Maryland while supporting the state's growth into a national economic and educational leader. We continue to invest and innovate to bring Smart Energy to the region and meet the challenges of the next 200 years.



Committed to a First-Class **Customer Experience**

GIVING CUSTOMERS CONVENIENT ACCESS, POWERFUL TOOLS AND INNOVATIVE PROGRAMS

Improved system reliability and customer offerings while keeping rates stable compared to other household costs Smart meters provide online tools for managing energy use

- "Energy Savings Days" allow customers to earn bill credits
- Service can be started or stopped remotely
- BGE can remotely determine if a location has been restored after outage situations, saving time

BILLION+ kWh saved since 2008 through the Smart Energy Savers Program®

Dedicated to Supporting Our Communities

WE ARE AN ACTIVE PART OF OUR COMMUNITY

26,000+ employee volunteer hours each year

389+ nonprofit organizations served

\$5.2 MILLION in grant support in 2018



BGE grant support goes to non-profit organizations focused on education, the environment, arts and culture and community development



A Driver of Maryland's Economic Growth

HELPING MARYLAND'S ECONOMY THRIVE AND GROW

Increase of 3.06 jobs for every direct job supported by BGE

Active in attracting and retaining businesses with programs like the Smart Energy Economic Development incentive (SEED)

Committed to diverse businesses, spending \$326 million in 2018

Helping skilled individuals from local communities prepare for careers in the energy industry through internships, training and preparation courses in BGE's Smart Energy Workforce Development program

A Premier Provider of Reliable and Safe Energy

CONTINUALLY IMPROVING RELIABILITY AND SAFETY

- ► Improving electric reliability by reducing the number of outages and outage
- ► Enhancing gas safety by reducing digging damages and responding rapidly to gas odor calls
- Investing \$4.4 billion for grid modernization and resiliency through 2022

\$9 BILLION+ invested in system upgrades since 2002



