

## an energetic little owl

**Eli** is BGE's digital assistant and is here to help with questions about your bill, how to sign up for alerts, and can provide information on better ways to help manage your energy use. And even better—you can chat with him on **BGE.COM** without signing in. He's always available on your smartphone or desktop whenever you need it.

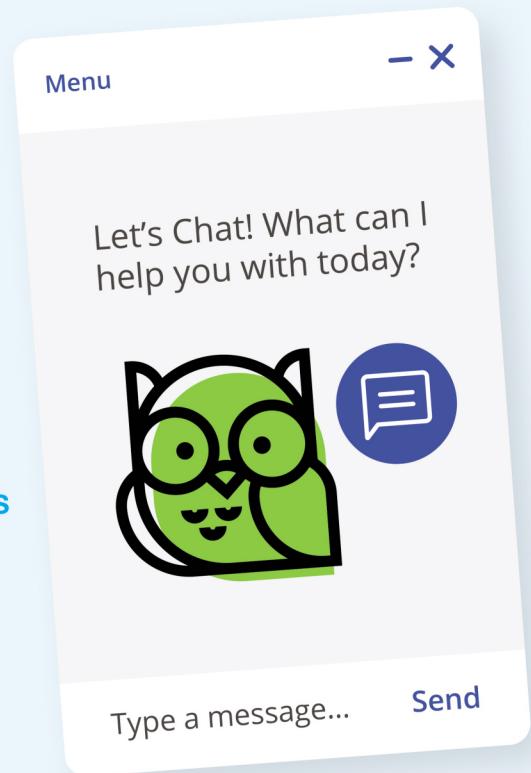
Visit **BGE.COM/AskEli** to learn more.

### BILL HELP

- › eBill (paperless billing)
- › ePay (AutoPay)
- › Due Date Extension
- › Payment Arrangement
- › Bill Extender Plan

### NOTIFICATION PREFERENCES

- › Outage Notifications
- › Severe Impact Weather Alerts
- › Bill Payment Reminders
- › Usage Alerts
- › Energy Reports
- › Weekly Usage Reports



Sustainability.  
It's important to us.

Becoming more energy efficient helps leave a cleaner, healthier world for the next generation.

Visit **BGE.COM/WhatsImportant** to learn more.

Let's keep building  
what's important to all of us.



## HOME PROJECTS THAT PAY YOU BACK

If you're planning home improvements this summer, an energy audit from BGE is a great place to start. You'll learn where air leaks could be causing comfort problems and increasing costs. Make the recommended upgrades and you could lower your energy costs as much as 20%. Plus, an average of \$3000 in rebates makes tackling your to-do list more affordable. Visit [BGESmartEnergy.com/SENHPwES](http://BGESmartEnergy.com/SENHPwES) or call **877.685.7377** to get started.



## a heads up ON OVERHEAD POWER LINES SAFETY

Kites, drones, planes, and other toys that fly should never go near overhead power lines. If a toy gets caught, don't try to retrieve it yourself—call BGE at **800.685.0123**.

## 4 WAYS TO REPORT AN OUTAGE

Should you experience a power outage, notify BGE immediately:

-  Use the **BGE app**
-  Text **"OUT"** to **MYBGE (69243)**
-  Visit **BGE.COM**
-  Call **877.778.2222**

BGE has an exclusive toll-free number for reporting electric outages. The number connects you to an automated phone system that helps BGE pinpoint your location by matching it with your phone number.



Earn bill credits this summer by participating in Energy Savings Days. Get alerts before an event, reduce your energy usage between 1pm and 7pm on the Energy Savings Day and reap the rewards! Learn more at **BGE.COM/EnergySavingDays**.



## HAPPY INDEPENDENCE DAY

BGE's business office will be closed on Monday, July 5 in observance of Independence Day. However, emergency service is available 24 hours a day, every day of the year. If you smell natural gas, leave the area right away and call BGE at **877.778.7798**. If you see a downed power line, call us immediately at **800.685.0123**.