



## We honor WOMEN'S EQUALITY day

Women's Equality Day on August 26th recognizes the progress of the women's suffrage movement and celebrates the 19th Amendment which gave women the right to vote. It's a day for us to honor how far we've come and understand how far we can go. BGE continues to create a corporate culture that fosters diversity, equity, and inclusion. We strive for a thriving workforce by prioritizing diverse suppliers and creating robust professional development opportunities for every employee.

## Dig safe



Each year, August 11 marks National 811 Day. It's a great reminder to call 811 before you dig.

Smart digging means always calling Miss Utility at 811 at least two full business days (but not more than 10 days) before you begin excavations on any project—from home landscaping and gardening to large construction jobs. A representative will visit your dig site and mark the locations of underground electrical wires, gas pipelines and other utilities. Call 811 before you dig to help prevent damage to underground utilities that can cause serious injuries, disruptions of a neighborhood's critical services, and expensive penalties and repair costs. For additional information, visit [BGE.COM/811](https://www.bge.com/811).



## Moving just got easier

You can start, stop, and transfer your electricity and gas service up to 30 days before your move. BGE customers can start new service, move service to a new address, or stop current service all from a computer or mobile device. It only takes a few minutes to complete the process and track your progress along the way. Visit [BGE.COM/StartStop](https://www.bge.com/StartStop) to get started.

Download the **BGE app** for power outage info.





## STAY SAFE FROM SCAMMERS

BGE reminds customers to always stay alert for potential scams that target utility customers. Here are some tips that customers should know to prevent from becoming victims of utility scammers.

- › BGE will never ask a customer with a past due balance to purchase a prepaid debit card to avoid disconnection
- › BGE will never ask customers for information BGE already has, including choice ID numbers, social security numbers or any other personal information
- › BGE will not call customers to offer a discount or rebate
- › BGE will never call customers claiming they have one hour before they are disconnected unless they pay immediately. Customers with past due balances will always receive multiple notifications from BGE requesting payment

For more information, visit **BGE.COM/Scams**. If a call does not seem like it's from BGE, customers should hang up and call BGE immediately at **800.685.0123**.



Save this summer by earning bill credits. All you have to do is reduce your energy usage from 1pm to 7pm during an Energy Savings Day! Visit **BGE.COM/EnergySavingsDays** for more info.

## ENERGY CHOICE

You have the right to choose your own electricity and natural gas supplier. As your energy delivery company, we encourage you to visit **BGE.COM/CustomerChoice**, to learn more about your energy supply options. Whether you choose a new supplier or not, BGE will continue to deliver your gas and electricity, maintain the gas and power lines, restore your power after an outage, and provide emergency service. To provide you with more energy information directly from licensed gas and electricity suppliers, the Maryland Public Service Commission has authorized BGE to provide them with a customer list that only includes account names, account addresses and billing addresses. Phone numbers are not included on the list. If you do not want your information shared, you can exclude yourself from the list by visiting the supplier contact opt out section on **BGE.COM/CustomerChoice** or by calling **800.685.0123**.



## Holiday hours for labor day

BGE's business offices are closed on Monday, September 7 in observance of Labor Day. However, BGE emergency service is available 24 hours a day, every day of the year. If you smell natural gas, please leave the area immediately and then call BGE at **877.778.7798**. If you see downed power lines, please call us immediately at **800.685.0123**.



## Give your home an energy makeover

Just because vacation season is winding down doesn't mean you can't give your home a summer makeover. With a Quick Home Energy Check-up, you'll learn tips to evolve your space from an energy waster into a model of energy efficiency. A Check-up professional will evaluate your home, recommend improvements to reduce energy costs and even install energy-saving measures like LEDs at no additional cost. Visit **BGESmartEnergy.com/SENQHEC** to schedule your Check-up today.