

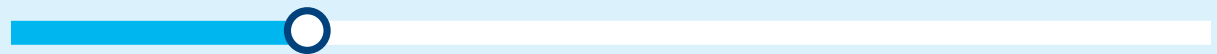


An Exelon Company

BGE connects you to the comfort and savings of natural gas.

Adding a gas line to your home takes approximately 9 to 12 weeks. Here's what you can expect, in four phases. Check off each step as it's completed, so you can follow the progress of your gas conversion.

initiation PHASE



1 week

- We'll call to confirm.** Once you request natural gas service from BGE, you'll get a confirmation call within two business days letting you know that we've received your request.
- Meet your project manager.** You will be assigned a project manager to guide you through the gas conversion process. The project manager will contact you to review the gas conversion process and answer any initial questions. Your project will be assigned a Work Order number—Please use this number in all correspondence with BGE.
- Select a contractor.** At this point, you should begin talking with HVAC contractors or plumbers about prices for your home's interior gas piping and any gas appliances that you plan to install. Once you select a contractor and choose your gas appliances, the contractor will need to provide you with the appliance requirements ("gas loads" and "gas delivery pressure") for the gas service line. You will need this information for your initial discussion with your BGE gas designer.

DO NOT REMOVE ANY EXISTING APPLIANCES BEFORE YOUR GAS SERVICE AND GAS METER ARE INSTALLED.

design PHASE



4 to 6 weeks

- Designer home visit.** A BGE gas designer who works with the project manager will schedule a visit to your house to determine the path of your gas service line and the location of your gas meter. Be sure to share this information with your contractor.
- Install your interior gas piping.** Once the BGE gas designer has determined the location of your gas meter, your contractor can install gas piping inside your home and have it inspected by your local jurisdiction for code compliance. This must be done before BGE can schedule your gas line installation. Your contractor is responsible for contacting the local jurisdiction to have the interior gas piping inspected.
- Final design and signoff.** After the home visit, your BGE gas designer will complete a final design plan for your project, using the information obtained during the home visit and the gas load information your contractor provided you. The designer will mail you a copy of this plan for your signature and return. The designer will also secure any roadway permits that may be required to allow BGE to install your gas service line.

scheduling PHASE

3 to 4 weeks

- Construction is scheduled.** Once you've signed all project paperwork and made any required payments, and all construction permits and inspection certificates have been received, BGE will schedule your job and contact you. Jobs are typically scheduled four weeks in advance, but scheduling can vary depending on workload, weather, and crew availability. You'll initially be given a "week of" date for your gas line installation. Once a firm date is established, a construction crew will contact you at least 48 hours in advance of that date.
- Mark your private utilities.** When you receive your "week of" construction date, you should hire a utility locating service to mark all underground utilities ("private utilities") on your property. (BGE only marks utility lines on public property.) Private utilities can include water, sewer, well, septic, dog fence, oil tank, sprinklers, underground geothermal heating systems, and any other underground lines. All private utilities need to be marked before construction can proceed, so be sure to have this done by the "week of" date that you were provided.

construction PHASE

1 week

- Construction day!** The construction crew will install the gas service line and gas meter, and you'll be ready to have your gas appliances installed. If sidewalk or roadway sections have been removed, temporary paving may be necessary, and it may take several weeks before permanent paving is completed. However, BGE will restore any affected areas of your property as promptly as possible.
- Your contractor takes it from there.** Your HVAC contractor or plumber will make the final connection from the interior gas piping to the gas meter. The contractor will also install your gas appliances. Once your gas service line and gas meter are installed, BGE will set up your gas account on your BGE bill.

Please contact your BGE Project Manager or the BGE Customer Call Center (800.233.1854) with questions regarding the status of your gas conversion project. When contacting BGE, please have your Work Order number handy.



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