

ways to save money and IMPROVE YOUR HOME'S ENERGY USE



ADJUST YOUR WATER HEATER

Adjust your hot water heater to 120 °F or the lowest setting. Reduce hot water usage by installing faucet aerators and efficient flow showerheads. Keep the heat in by insulating your water heater tank and hot water pipes.



CONSERVE LIGHTING

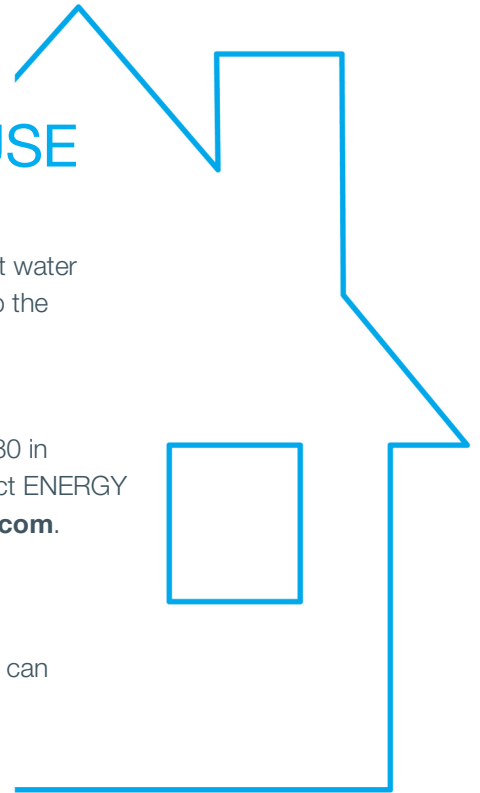
Turn off unnecessary lights and use LEDs, which can save you about \$80 in electricity costs over the lifetime of each bulb. Save up to \$3.50 on select ENERGY STAR® certified LEDs. Find participating retailers at BGESmartEnergy.com.



ADJUST YOUR THERMOSTAT

Home heating is the single highest energy user. Keep your thermostat set to 68 °F. Remember, for each degree you lower the thermostat, you can save up to 5% on heating costs.

Visit BGE.COM/Save for more energy and money-saving tips.



Natural Gas Safety

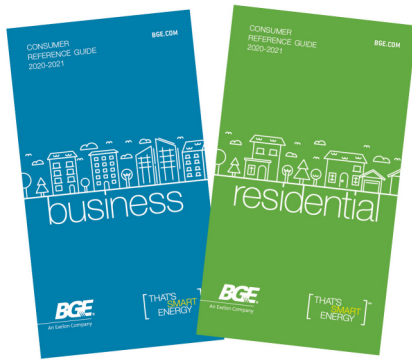
BGE is committed to maintaining a safe and reliable system. This begins with helping you understand how to live and work safely around natural gas, pipelines, and facilities. Gas is colorless, tasteless, and odorless in its natural state. Therefore, BGE puts mercaptan, a safety additive, in natural gas to give it a rotten egg odor to make it easier to detect.

If you smell gas, leave your home immediately and go to a safe place where you can call BGE at **877.778.7798**. Emergency gas service calls are answered 24 hours a day /7 days a week. A BGE technician will respond quickly free of charge. Don't use matches, or turn anything on, even a cell phone. Even homes that don't use gas can have leaking gas seep into their house from outdoors. For more information on natural gas safety and BGE's education initiatives, visit BGE.COM/GasSafety.



Behind on your energy bills?

WE CAN HELP. DON'T WAIT. | BGE.COM/BillHelp | 800.685.0123



Customer reliability notice

BGE monitors the gas and electric system in order to assure service reliability. Each year BGE must file a report with the Maryland Public Service Commission that includes certain measures of electric reliability based on the number of interruptions experienced by customers and how long customers are interrupted. If you are interested in more information about your electric service reliability, please refer to the Consumer Reference Guide sent with your bill, or call **800.685.0123**.

ELECTRIC SUPPLY MIX

Emission Disclosure Label

The following environmental information is for BGE customers with Standard Offer Service, which is provided to those customers who have remained with BGE and who have not chosen a competitive electricity supplier.

Power plants can generate electricity from a number of different fuel sources, resulting in different emissions. BGE reports fuel sources and emissions data to customers twice annually, allowing customers to compare data among the companies providing electricity service in Maryland.

This disclosure is required by the Maryland Public Service Commission.

Electricity Facts - PJM Regional Data
Electricity supplied from January 1, 2019 through December 31, 2019

Supply Mix	
Natural Gas	36.53 %
Nuclear	33.95 %
Coal	23.78 %
Oil	0.10 %
Fuel Cell	0.03 %
Renewable Energy	
*Wind	2.94 %
*Hydroelectric	1.35 %
*Solid Waste	0.51 %
*Solar	0.33 %
*Captured Methane Gas	0.30 %
*Wood	0.15 %
*Black Liquor	0.03 %
Total	100 %
*Renewable Energy Resources Subtotal	5.61 %

Air Emissions

The amount of air emissions associated with the generation of electricity for the PJM region, which includes BGE, is shown below.

Emission Type	Lbs. per MWh	Percentage of PJM Regional Average
Nitrogen Oxides (NOx)	0.45	100.0 %
Sulfur Dioxide (SO ₂)	0.55	100.0 %
Carbon Dioxide (CO ₂)	851	100.0 %

CO₂ is a “greenhouse gas” which may contribute to global climate change. SO₂ and NOx released into the atmosphere react to form acid rain. Nitrogen Oxides also react to form ground level ozone, an unhealthy component of “smog”.



donate to the Fuel Fund of Maryland

To make your contribution to the Fuel Fund of Maryland, please use the enclosed postage paid envelope. And, there are two easy ways to donate to the Fuel Fund of Maryland at any time: Enroll in the Dollar Donation Fund on **BGE.COM/HowToHelp** and we will add a donation to your bill every month you choose; or add a little extra for the Fuel Fund of Maryland when you pay your BGE bill online through **BGE.COM**. For more information, visit **BGE.COM** and **FuelFundMaryland.org**.