



Carim Khouzami

BGE announces new CEO

We are pleased to announce that former BGE CEO, Calvin Butler, has been named senior executive vice president of Exelon and CEO of Exelon Utilities. Under Calvin's leadership, BGE has made significant advancements in customer service and electric reliability. We look forward to his continued leadership and success at Exelon Utilities.

BGE's new CEO, Carim Khouzami, most recently served as senior vice president and chief operating officer of Exelon Utilities. Since 2018, Carim has overseen daily administrative and operational functions for all of Exelon's utilities, including BGE. He previously served as chief financial officer for Exelon Utilities. His 14 years in the energy sector started in 2005 with Constellation and BGE. A resident of the Baltimore area, Carim is active within the community serving on the boards of the Port Discovery Children's Museum and the Roland Park Baseball League.

Both leaders bring a customer-first approach to their roles and a commitment to promoting safety, reliability and sustainability as the cornerstones of a next-generation energy grid. Read more at BGE.COM.

Help local families with the Fuel Fund of Maryland

Start the new year off right by helping families in need with their heat and home utility costs. Use the postage paid envelope that came enclosed with your bill to donate to the Fuel Fund of Maryland. Last year, the Fuel Fund helped over 19,000 community members. For more information on the Fuel Fund of Maryland, visit FuelFundMaryland.org

Your donation may be tax-deductible. Contact your tax professional for advice specific to your circumstances.





Did you know...

When BGE built some of the nation's first natural gas lines, our technicians probably couldn't have imagined a robot that would detect and repair hard-to-access gas leaks. Yet today, CISBOT is fixing leaks in the very natural gas lines they installed over a century ago. This new technology offers a less expensive, less disruptive approach for certain natural gas repairs.

Learn more about how BGE is using CISBOT technology at BGEnow.com.

Alert: time to save energy



track energy
USAGE



discover
SAVINGS
tips



receive
high usage
ALERTS



set
notification
PREFERENCES

As temperatures drop, your home heating system may be working harder to keep you warm. While cold weather may cause your bill to skew higher, High Usage Alerts let you know if you're using more energy than usual in time to make changes and save. Timely text alerts notify you that it's time to take some energy-saving steps—you can also choose to receive the alerts by email or phone call. Customize your settings to get an alert if your bill is expected to be higher than an amount of your choosing. Get started at BGE.COM/myNotifications.

4 ways to stay warm & save money this winter



Savvy energy-users know to keep your thermostat set no higher than 68°F in the winter and to seal up drafts to keep the heat in.



Going out of town for the holidays? Don't forget to give your water heater a break too. Save energy by turning your water heater down to its lowest setting when you're away. As soon as you return home, you can reset its thermostat to a comfortable 120°F.



Long winter nights can translate to more hours for your outdoor light fixtures. Left on all night, these lamps can consume more energy than your other fixtures. You can save energy by putting your outdoor lamps on a motion sensor. You'll reduce your costs without compromising security or style.



Ceiling fans can help you save in the summer and winter. Cut heating cost by up to 15% during the winter when you let your fan spin clockwise to circulate cool air up. Just flip the switch at the base of your fan and start saving.

Holiday hours & safety



BGE's business office is closed on **Wednesday, January 1** and **Monday, January 20**.

However, if you have a

natural gas or electrical emergency please get to a safe place and contact us immediately. Emergency service is available 24 hours a day, every day of the year.

If you detect natural gas: 877.778.7798
If you see a downed wire: 800.685.0123

Should you experience a power outage, please notify BGE as soon as possible.



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