

## BILL MESSAGE ON MAIL DELAYS

Delays in mail delivery service can result in late or missed bills. BGE encourages customers to use electronic bill payment methods to avoid potential mail delays. Here are three ways to pay your bill that doesn't require mail service:

### 1 BGE APP

Download the mobile app through the App Store or Google Play. Review and edit payment details on a single screen, view your current bill, review your account history or sign up for AutoPay.

### 2 ONLINE

Visit **BGE.COM/MyAccount**, select My Bill & Usage and then Pay My Bill.

### 3 PAY-BY-PHONE

Call Paymentus at **833.209.5245**.\*

Never miss a payment because of mail delays. Visit **BGE.COM/MyAccount** to get started.



\*Fees may apply.



*Tedrick Bonds is the owner of House of Music Education in Bowie, MD and a Round 2 BGE Energizing Small Business Grants recipient.*

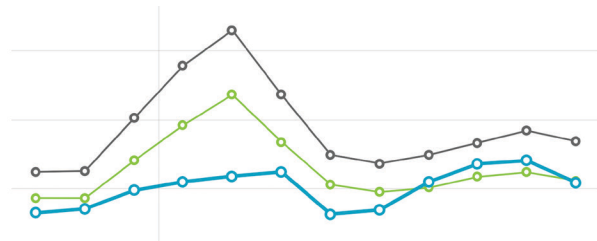
## BGE ENERGIZING SMALL BUSINESS GRANTS

BGE pledged \$15 million to assist Maryland's small businesses with COVID-19 relief and recovery. With support and guidance from Hello Alice and in partnership with the Global Entrepreneurship Network, BGE created the Energizing Small Business Grants program which provides recipients \$20,000 grants.

To learn more about Round 2 recipients like Tedrick Bonds, visit **BGE.HelloAlice.com**.

## Home Energy Report

Get tips from efficient neighbors to help you save energy and money. Learn more at **BGE.COM/HomeEnergyReport**



# In the market to save energy & money? SHOP BGE MARKETPLACE!

BGE customers can save energy and money by shopping at BGE Marketplace, an online store that offers energy efficient products—like LEDs, Smart Thermostats and more. This holiday season take advantage of special savings! Visit **BGEMarketplace.com** for all your energy-efficient shopping needs!



## RISE AT BGE

The Racially Inclusive, Safe, and Equitable (RISE) community is creating a vision for BGE's role as a leader of positive change for racial justice, both in our company and in our communities. BGE strives to be an industry leader in promoting racial equality and inclusion by creating a workplace that sustains equitable opportunity, support, and appreciation for racially diverse employees. The work we're doing is initiated with the acknowledgment that our own well-being is connected to the well-being of the most marginalized members of our community.



### 4 WAYS TO report A POWER OUTAGE



Use the **BGE app**



Text **OUT** to **MYBGE (69243)**



**BGE.COM**



Call **877.778.2222**



## HOLIDAY HOURS AND SAFETY

Our business office will be closed on the following holiday dates: November 25 and November 26. Emergency service is available 24 hours a day, every day of the year.

If you suspect a **NATURAL GAS LEAK**, leave the area immediately and call **877.778.7798** or 911.

If you see **DOWNED POWER LINES**, leave the area immediately and call **800.685.0123**.

In the event of a **POWER OUTAGE**, notify BGE using the BGE app, by **texting OUT to MYBGE (69243)**, visiting **BGE.COM**, or calling **800.685.0123**.