



A trusted community partner

We are eager to work with organizations to raise awareness of BGE's programs and services that benefit our customers. By partnering with our Community Affairs team, we can schedule a time to come to your location or plan to take part during your next event **at no cost to you.**

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For more information about our services, visit [bge.com/ourcommitments](https://www.bge.com/ourcommitments) or contact us at **410-470-4103**



The Power to Do More Together

BGE COMMUNITY AFFAIRS TEAM
Partnerships, Programs and Services

BGE®

An Exelon Company



A Message to Our Customers

Since 1816, BGE has strived to build a legacy of trust and commitment with the communities we serve. Our community involvement is founded on listening to our customers' concerns, providing education and building strong community relationships.

Whether it is improving the safety and reliability of our gas and electric distribution systems, investing in new technologies that help our customers manage their energy usage, delivering distinctive customer service, investing in our community through charitable giving and volunteerism, or working with our elected officials, **we are here to serve you.**

Who We Are

Our Community Affairs team works to increase customer awareness of BGE programs and services through strategic alliances, presentations, volunteerism, and various forms of community involvement. We work directly with residential customers (both homeowners and renters), businesses, government agencies and schools, as well as faith, civic and community organizations. We also focus on partnering with agencies that assist limited income and special needs customers. At BGE, we realize that strong collaborative partnerships with our community are critical to both the success of our business and satisfying our customers. To that end, we want to continue to work with you and extend our outreach to new audiences because we can't do it alone.

PRESENTATION TOPICS

Our Community Affairs team can visit your organization to present on a variety of topics **at no cost to you.**

Topics include, but are not limited to:

- ▶ **Billing:** How to read and understand your bill and learn more about budget billing and payment options. Customers with special needs, such as a serious illness or who depend on life support equipment on the premises are also discussed.
- ▶ **Energy Assistance:** How to apply for help with your energy bills. We will provide information to help customers navigate the process to apply for utility bill assistance from government agencies.
- ▶ **Energy Choice:** Learn how to decide if an alternate energy supplier best fits your needs and what questions to ask before signing a contract with a third party supplier.

- ▶ **Energy Conservation:** Our \$ave Energy \$ave Money presentation explores low cost and no cost ways to reduce energy usage around your home.
- ▶ **Safety:** We'll cover what to do about downed electric wires, working around overhead lines, and what to do if you smell natural gas. We'll also include a discussion about BGE's commitment to maintain a safe and reliable gas and electric distribution system.
- ▶ **Save Energy in the Workplace:** Hear practical tips and recommendations to help employers and employees manage their energy usage in the workplace. You will learn how simple, yet important behavioral changes could help lower energy usage. The presentation also covers financial incentives to help businesses further maximize the energy efficiency of their building.

- ▶ **Smart Energy Savers Programs:** Learn about ways to save energy, money and the environment through appliance and lighting rebates, the Quick Home Energy Check-up, Home Performance with Energy Star®, Peak RewardsSM, and more.
- ▶ **Smart Meters:** This session offers an explanation of smart meters and their features such as smart energy manager and smart energy rewards programs.
- ▶ **System Reliability:** This session offers information about BGE initiatives to maintain and upgrade our gas and electric distribution systems and new technologies that bring you safe and reliable service.

- BGE featured an interactive exhibit at the Baby Boomer/Senior Expo.
- Over 100 regional leaders assembled to learn about BGE's operational and community initiatives.
- BGE visits Marley Elementary.
- BGE sponsored its first-ever Smart Shred event to promote paperless billing.