





Ways to report an outage.



Should you experience a power outage, notify BGE immediately one of four ways:

-  Use the **BGE app**
-  Text **“OUT”** to **MYBGE (69243)**
-  Visit **BGE.COM**
-  Call **877.778.2222**: BGE has an exclusive toll-free number for reporting electric outages. The number connects you to an automated phone system that helps BGE pinpoint your location by matching it with your phone number.



Seasonal preparedness

Just as BGE prepares for severe weather and the possibility of power outages, you should also review important storm information and create an emergency preparation plan. Customers with special needs, such as those who may be elderly, disabled or dependent on electricity for medical equipment, should have alternate arrangements in place should they experience an extended power outage.

BEFORE SEVERE WEATHER HITS:

- ▶ Have a supply of bottled water and easy-to-prepare non-perishable foods available.
- ▶ Charge cell phones and mobile devices.
- ▶ Have a flashlight with fresh batteries on each floor of your home.
- ▶ Download the **BGE app**, where you can report your outage and stay up-to-date on the restoration.
- ▶ Visit **BGE.COM/MyNotifications** to choose how to receive information, via text, email or phone, including when power is out in your area, when service is expected to be restored, or when power is restored.
- ▶ Text **“ADD OUTAGE”** to **MYBGE (69243)**, to sign up for outage notifications.

For more information about storm preparation—including a list of storm safety supplies—and BGE’s restoration process, visit **BGE.COM/StormCenter**.

Holiday hours and safety.



BGE’s business office will be closed on Thursday, July 4. However, emergency service is available 24 hours a day, every day of the year. If you smell natural gas, please leave the area immediately and then call BGE at **877.778.7798**. If you see downed power lines, please call us immediately at **800.685.0123**.

Electric safety contest winners announced!

BGE awarded a total of \$31,000 to 12 schools for their winning entries in The BGE Wires Down Video Challenge. Elementary schools from throughout BGE's service area submitted electric safety videos for the chance to win funding for a school enrichment project.

The winning schools were:

- **\$10,000 BGE Star Power Award** [Northwood Elementary School](#)
- **\$5,000 BGE Spotlight Award** [Fountain Green Elementary School](#)
- **\$3,000 Cast N Crew Award** [Red Pump Elementary School](#)
- **\$3,000 Director's Cut Award** [Our Lady of Hope St. Luke](#)
- **\$3,000 Music Maestro Award** [Spring Garden Elementary School](#)
- **\$1,000 Screen Gem Awards:**
 - Anne Arundel County: [Monarch Global Academy](#)
 - Baltimore City: [The School of the Cathedral of Mary Our Queen](#)
 - Baltimore County: [St. Joseph School Fullerton](#)
 - Carroll County: [Elmer A. Wolfe Elementary School](#)
 - Harford County: [Riverside Elementary School](#)
 - Howard County: [St. Louis School](#)
- **\$1,000 Special Judge's Award** [Summit Park School](#)
- **Rock the Vote Award (Backpacks with school supplies):**
[St. Louis School](#)



Congratulations to all the winners who helped promote electric safety. Visit BGEVideoChallenge.com, to view all of the contest's entries.

Cal Ripken Sr. Foundation

BGE's charitable Cause Initiative inspires our employees to support a non-profit organization that does great work in the communities we serve. As a part of BGE's commitment to our community the 2019 Cause Initiative will be supporting the Cal Ripken



Sr. Foundation a national 501(c)(3) non-profit organization whose mission is to provide life skills curriculum and mentoring on and off the playing field to underserved middle school kids. The Foundation partners with hundreds of youth-serving organizations and through the tool of playing sports builds stronger relationships with law enforcement. With your support BGE hopes to help build a ballpark in South Baltimore. For more information or to donate, visit ripkenfoundation.org/donate.

Make the most of your BGE online account.



Your BGE online account provides more than just your recent gas and electric bill. With information provided by your smart meter, you can now access more detail about your energy use and find smarter ways to save. Through My Account, you can view your projected bill and see how your energy usage and bill varies throughout the year with the changing seasons. You can also compare your usage to similar homes in your area and receive more personalized savings tips just for you by updating My Home Profile. High Usage Alerts can provide an early warning ahead of a potentially high bill. Sign up to receive these alerts by phone, email or text and we'll notify you if you're trending toward a high bill. To login and start exploring your account, visit BGE.COM/MyAccount.