



WE'RE HERE FOR EVERY CUSTOMER

The Community Resource Guide includes tools, resources, and support to help you save energy and money, and get assistance. Inside you'll find information about BGE programs and payment options, energy bill assistance, as well as health, housing, and financial assistance information. Download your copy today at [BGE.COM/ResourceGuide](https://www.bge.com/ResourceGuide).



At [BGENow.com](https://www.bgenow.com), you can learn more about what we're working on as it happens. Take a look behind the scenes of an Energy Savings Day. Learn more about drone capabilities and other technology innovations. See BGE leaders in action at volunteer events in your area. Visit [BGENow.com](https://www.bgenow.com) today.

Are you missing out on savings?

When you sign up for BGE's My Account you'll gain access to smart energy information to help you manage your energy use and save. My Account provides easy-to-read insights, personalized tips and tools to help save energy and money. For example, a monthly Home Energy Report will show you when and how you used the most energy as well as how your use compares with similar homes. High Usage Alerts tell you when your bill may be trending higher than normal so you can take steps to reduce your energy use. Sign up and complete an online Home Energy Assessment to find out which appliances and features in your home use the most energy. Get started at [BGE.COM/MyAccount](https://www.bge.com/MyAccount).



track energy usage

monitor your usage all through the month



discover savings tips

and sign up for Energy Savings Days alerts



receive high usage alerts

so you'll know when your bill is trending high



set notification preferences

receive messages by text, email or phone

Growth starts with a SEED

We want to see business in our community succeed! That's why we're working with the State of Maryland to help new and growing businesses thrive. BGE's Smart Energy Economic Development program (SEED) offers eligible commercial customers a 25% reduction on electricity and natural gas distribution as well as a 75% discount on construction to extend and expand energy service. BGE offers programs and incentives to help businesses improve energy efficiency and the bottom line. To learn more, visit [BGE.COM/SEED](https://www.bge.com/SEED) or email EconomicDevelopment@BGE.COM.



Upgrade and save

Staying warm while saving energy this winter starts with a Home Performance with ENERGY STAR® audit. Rebate offers, averaging \$2,500, can help you make home improvements that can save you up to 20% annually in reduced energy costs. Home energy audits are valued at \$400, but eligible BGE customers can get the audit for just \$100.

To schedule your energy audit or to learn more, visit [BGESmartEnergy.com/SENHPwES](https://www.BGESmartEnergy.com/SENHPwES) or call **877.685.7377**.

Holiday hours and safety

Our business office will be closed on the following holiday dates: November 28, November 29, December 24, December 25, and January 1. Emergency service is available 24 hours a day, every day of the year.

If you suspect a natural gas leak, leave the area immediately and call **877.778.7789**.

If you see downed power lines, leave the area immediately and call **800.685.0123**.

In the event of a power outage, notify BGE in one of the following ways:



BGE app



Report an outage on **BGE.COM**



Text **OUT** to **MYBGE** (69243)



Call **800.685.0123**

