

## BGE's Third Party Notification Program

# Need a Little Extra Peace of Mind?

If you are sick, shut-in or away from home often, it's possible to overlook a utility bill or turn-off notice. To protect your health and safety by preventing any unnecessary disruptions in gas and electric service, BGE offers the voluntary Third Party Notification program.

## Here's how it works:

- You designate anyone you like – a friend, relative or social service agency – to be your “third party.”
- In the event we must notify you that service will be discontinued because of past-due bills, your designated third party will also receive a copy of the notice.
- They can then bring the problem to your attention and perhaps offer aid or advice.
- The third party will not be legally responsible for the overdue bill, nor will this notification by itself prevent a loss of service.

If you would like to take advantage of this plan, please fill out the application below and mail it back to us. ***And please let your designated third party know that you have named them.***



The plan will remain in effect for as long as we serve you or until we receive a request to discontinue it. *Please notify us if you or the designated third party move, or if you want to designate a new third party.* Remember to let us know **immediately** of any bill payment problem. A Customer Service Representative can discuss the problem with you over the phone and offer suggestions that may help.

## For more information

To learn more about the Third Party Notification Program and other ways we're working to provide exceptional customer service, call us at **1.800.685.0123**, or visit our Web site at **www.bge.com**.

**You must provide your signature before returning the application.**

*John Doe*

Customer's Signature

## BGE Third Party Notification Program Application

I, the undersigned, recognize that receipt of a copy of a turn-off notice by the Third Party does not place any obligation on that party to pay the BGE bill for the customer named below, nor will it necessarily stop turn-off if payment is not made. The notice simply reminds the Third Party of a chance to help the customer solve the problem related to non-payment.

\_\_\_\_\_  
Customer's Name (please print) (Must be same as shown on the bill) Daytime Phone ( ) -

\_\_\_\_\_  
Customer's Address (please print) City State ZIP Code

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Third Party's Name (please print) Daytime Phone ( ) -

\_\_\_\_\_  
Third Party's Address (please print) City State ZIP Code

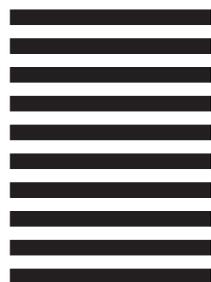


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29279 Nov. 2010

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FIRST-CLASS MAIL PERMIT NO. 41 BALTIMORE MD

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PAYMENT PROCESSING UNIT 7TH FL  
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